

Advocating for better telecommunication coverage



The current challenge

Reliable mobile and internet connectivity is essential for safety, business, education, and daily life. However, thousands of residents and businesses in the City of Whittlesea continue to experience mobile black spots, dropped calls, and inconsistent internet service.

A recent study commissioned by the City of Whittlesea found:



10% of locations have unusable network quality



5% of emergency markers lack adequate coverage



This is not just an inconvenience – it's a public safety risk, an economic barrier, and a challenge for our growing community.

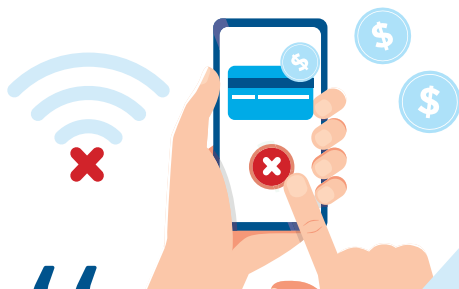


Major transport routes experience frequent connectivity issues



Key infrastructure (schools, medical centres, businesses) suffers from inconsistent service

How it affects you



“At a café in Donnybrook, customers will be standing there for a very long time trying to get reception on their mobile phone to be able to pay for their lunch.”

Michelle, a resident, struggles with mobile payments due to poor reception.



“I am working remotely most of the time and as part of my job, there is a lot of video conferencing involved. Time to time my video conference drops out.”

MD, a remote worker, frequently experiences internet dropouts, affecting his job and his wife's studies.



City of Whittlesea

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Our call to action

The City of Whittlesea is urging state and federal governments, as well as telecommunication providers, to act now.

We are advocating for:



expansion of the Mobile Black Spot Program.



immediate investment to address coverage gaps.



improved power resilience at telecommunication sites.



How you can help



- Share your experience with mobile black spots.
- Engage with decision-makers and highlight the urgency of this issue.
- Stay informed and advocate for digital inclusion.

A shared responsibility



Telecommunications providers must collaborate with local government and community stakeholders to bridge these gaps and ensure reliable digital infrastructure for all.



Take action today!

visit whittlesea.vic.gov.au/advocacy
contact advocacy@whittlesea.vic.gov.au
to make your voice heard.



**City of
Whittlesea**